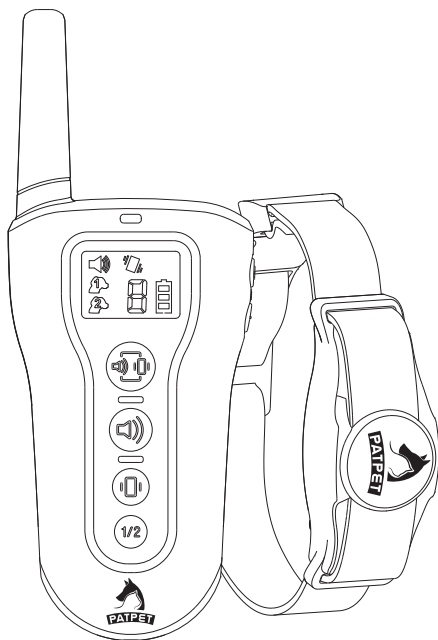


Dog Training Collar

User Manual

Model p-collar 330



@PATPET



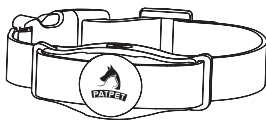
service@patpet.com

Before using please read
the manual carefully

Package Contents



① Hand Remote Control



② Receiver Collar



③ Charging Cable

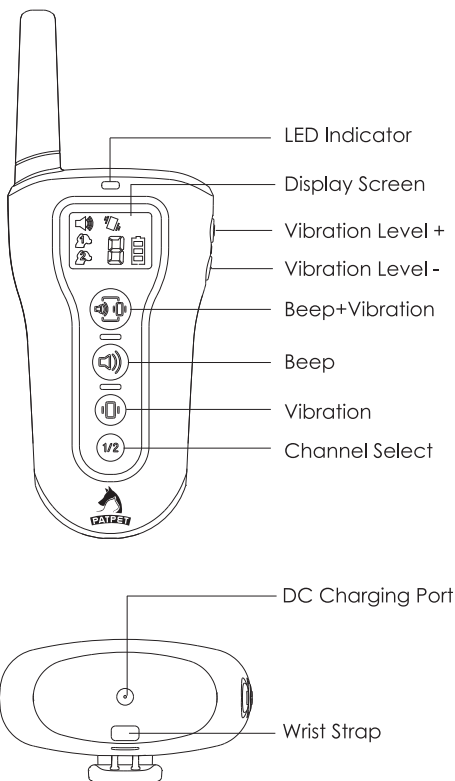


④ Wrist Strap



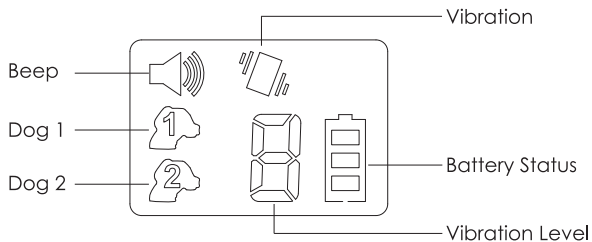
⑤ User Manual

Hand Remote Control

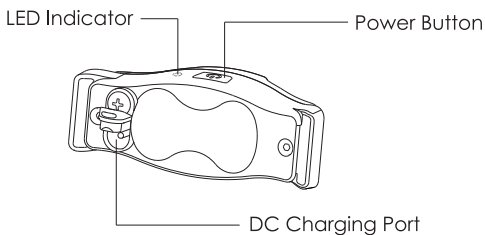
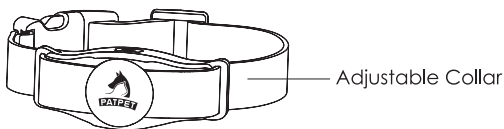


Overview

Display Screen



Receiver Collar



Important Safety Information

This is the safety alert symbol. It is used to alert you to potential injury hazards. Obey all safety messages that follow this symbol to avoid possible injury.

WARNING

Not for use with aggressive dogs. Do not use this product if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury to their owners and others. If you are not sure if this product is right for your dog, please check with your veterinarian or a certified trainer.

CAUTION

Safety during on-leash training.

While during on-leash training. Your dog should be on a strong leash, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe area. You must also be physically strong enough to restrain your dog when he tries to chase.

Risk of skin damage.

A collar worn for too long or made too tight on the pet's neck may cause skin damage ranging from redness to pressure ulcers. This condition is commonly known as bed sores.

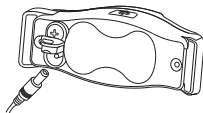
- Avoid leaving the collar on the dog for more than 8 hours per day.
- If a rash or sore is found, discontinue use of the collar until the skin has healed.
- If the condition persists beyond 48 hours, see your veterinarian.
- This product is not a toy, please keep away from children.
- This product is only for use with healthy dogs over 6-month old.

1

Charge The Remote And Receiver Collar



LED Indicator



DC Charging Port

When charging, the red light will come on and be steady;
When fully charged, the screen will display the fully charged battery compartment and the red light will be off.

When charging, the red light will come on and be steady;
When fully charged, the light will turn green and be steady.

2

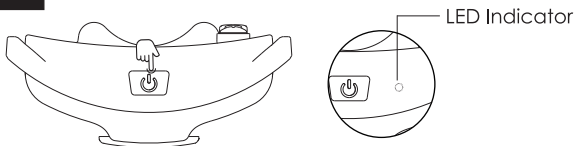
Turn On The Remote



Press any of the button to turn on the remote, the red LED flashes once and the command is issued at the same time.

3

Turn On The Receiver Collar



Click the power button to turn on the receiver collar, the receiver collar vibrates once and the green LED flashes once.

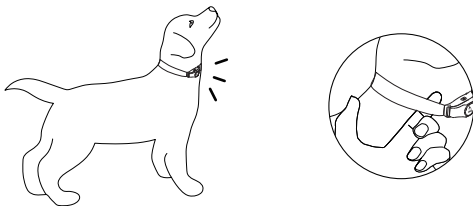
(Caution: The receiver collar will enter sleep mode when it stands still for over 5 minutes. Any shake will wake it up and bring it back to work.)

Press and hold the power button for 2 secs to turn off the receiver collar, the receiver collar vibrates twice and red LED flashes twice.

Note: To extend the battery life, please turn the receiver collar off when it is not in use.

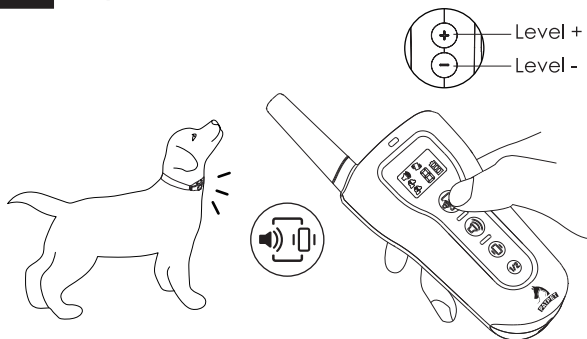
4

Fit The Receiver Collar



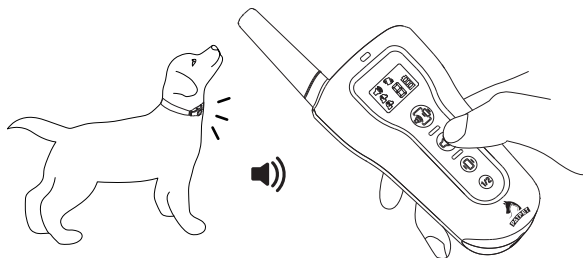
The receiver collar must have direct contact with the dog's neck. Check the tightness of the collar by inserting one finger snugly between the collar and neck.

5

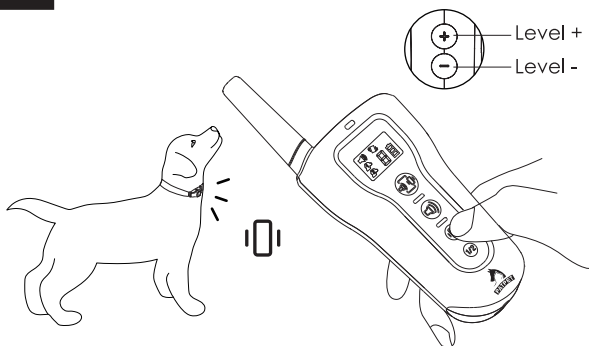
Beep + Vibration

Delivers currently selected level beep + vibration to the receiver collar and the red light on the remote flashes once.

6

Beep

Delivers a beep tone with non-adjustable volume to the receiver collar and the red light on the remote flashes once.



Delivers currently selected level vibration to the receiver collar and the red light on the remote flashes once.

Main Features



Beep, Vibration and Beep + Vibration training mode



1-8 adjustable Vibration level



Receiver collar is IP67 waterproof
(**Caution:** Remote non-waterproof)



Remote range is 300-1000 feet



Long-life rechargeable lithium-polymer battery



Support maximum 2 receiver collars with 1 remote

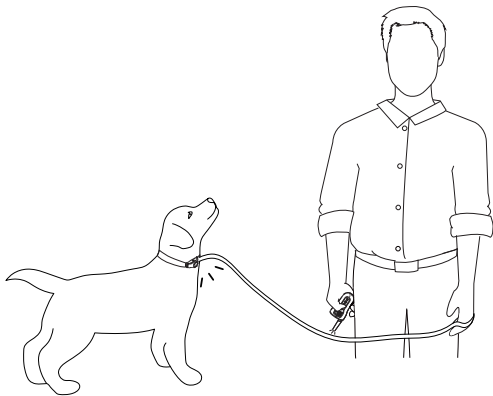


DC charging port

Training Tips

If you want to correct the dog's bad behavior, for example, barking, please follow these training steps.

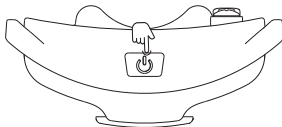
1. Put a separate non-metallic collar on your dog's neck above the receiver collar, and attach an 8-10 feet leash.
2. Hold the leash and the remote.
3. Choose your pet's recognition vibration level.
4. As soon as your pet is barking, press the vibration button and give a command "No" or "No barking".
5. Release the vibration button immediately once your dog stops barking and praise it.
6. If your pet ignores the vibration, increase the Intensity Level by 1 to 3.
7. Practice this training in several different scenes.



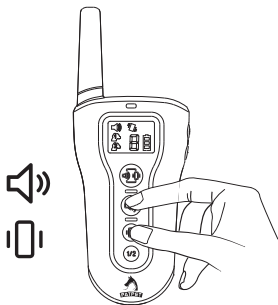
Pairing

Note: You may skip this step because the set is already paired by factory setting.

1. Make sure the receiver collar is turned off, make sure the channel button of remote is on "Dog 1".
2. Press and hold the power button of receiver collar for 3 secs until the red and green lights flash alternately.



3. Press and hold the Beep and Vibration buttons of remote at the same time to pair the receiver collar.



4. Pairing successfully, the receiver collar beeps 3 times and the green light flashes 3 times.



Two Receiver Collars System

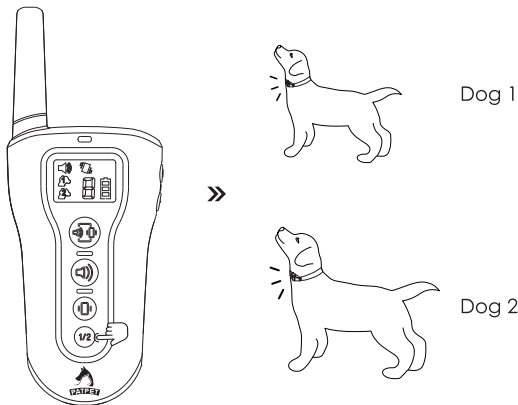
Part I : Pairing 2nd Receiver Collar.

Note: You need own an additional receiver collar.

1. Make sure the receiver collar is turned off, make sure the channel button of remote is on "Dog 2". (**Caution:** Press and hold the $\frac{1}{2}$ and \ominus buttons 5 secs of remote at the same time to unlock the "Dog 2".)
2. Press and hold the power button of receiver collar for 3 secs until the red and green lights flash alternately.
3. Press and hold the Beep and Vibration buttons of remote at the same time to pair the receiver collar.
4. Pairing successfully, the receiver collar beeps 3 times and the green light flashes 3 times.

Part II : Receiver Switching.

Able to train 2 dogs separately. Regulator channel button select the dog to train.



Question & Answer

Q: How old does my pet have to be before using the electronic training collar?

A: Your pet should be able to recognize basic obedience commands such as "Sit" or "Stay". Pets should be at least 6 months old before using the training collar.

Q: Once my pet is trained and has been obeying my commands, will he have to continue to wear the receiver collar?

A: It is recommended to wear it until you completely correct the dog's bad behavior.

Q: Is the receiver collar waterproof?

A: Yes, the receiver collar is IP67 waterproof. But the remote is not waterproof. Please keep the remote away from water.

Q: Will I get exactly 1000 feet of range with the electronic training collar?

A: The effective wireless communication range will be affected by terrain, weather, vegetation, and interference from other radio equipment.

Q: How can I get support when I have product problems?

A: Please feel free to contact our official customer service mailbox, any problems about the product will be resolved here
✉ service@patpet.com.

Troubleshooting

My pet does not respond when I press a button.

1. Make sure the receiver collar has been turned on.
2. Make sure the remote channel 1 or 2 is correct with the receiver collar. If not, please pair the remote and the receiver collar again. Refer to "Pairing" (Page 11) for more information.
3. Check the battery may be low in either the remote or the receiver collar.
4. Make sure the receiver collar are placed snugly against your pet's neck. Refer to "Fit The Receiver Collar" (Page 6) for more information.
5. Terrain, weather, vegetation, transmission from other radio devices, and many other factors can impact the amount of range you have with the unit.

Warranty

1-Year Warranty

The original purchaser for this unit is provided with a 1-YEAR Warranty. The warranty begins on the date of purchase. For the first year, coverage is provided for both parts and labor on warranty repair services. After the first year, the Limited Lifetime Warranty covers parts only, and does not cover labor fees and Accessories. Accessories such as straps and batteries are covered for the first year only. All shipping fees incurred, the cost of accessories after the first year, and labor fees associated with out of warranty repair work are the customer's responsibility.

Not Covered Under Warranty

We DO NOT offer warranty for products that have been bought secondhand or were resold. Issues of replacement and refunds on units purchased less than 30 days from an authorized dealer must be addressed to the dealer directly. If the products purchased from an authorized dealer are after 30 days from the date of purchase, please send the units to us for service and repair. We DO NOT cover the cost of repairs and replacements due to misuse by the owner or dog, improper maintenance, and/or lost units. The warranty is void if the unit has been altered or an unauthorized person has damaged the unit while attempting repair work.

Procedure for Repair Work

If the unit is malfunctioning, please refer to the "Troubleshooting" in the manual before sending it back for service. A copy of the sales receipt showing the purchase date may be required before warranty work is initiated. Please include a brief explanation outlining the problem, and include your name, address, city/state/zip code, daytime phone number, evening phone number, and email address.

Compliance FCC - USA

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

CAUTION: Modification or changes to this equipment not expressly approved by the manufacturer may void the user's authority to operate the equipment.


Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:


1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.



Shenzhen Patpet Technology Co.,Ltd

 <https://patpet.com/>

 Become a dealer: inquiry@patpet.com

 After-service: support@patpet.com

 [@PatpetDogCollar](#)

 Youtube Video Guide



MADE IN CHINA